



# Southeast Area Command

Albuquerque Police Department

Volume 2, Issue 12

December 2021

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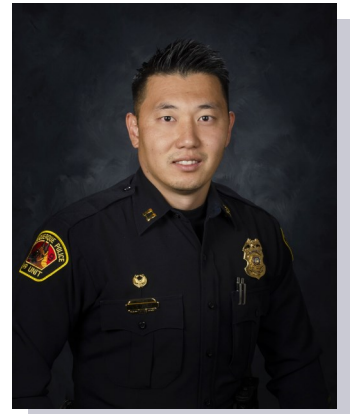
## Message from the Commander

By Luke C. Languit, Commander, Phil Chacon Memorial Substation

With the COVID virus and its variants continuing to be a deadly threat, I feel the time we spend with our families and friends is a blessing and we should be thankful, I know I am. So I hope everyone had a wonderful Thanksgiving and was able to spend it with loved ones. Also I want to say thank you to our healthcare workers who are saving lives every day in our hospitals, they truly are heroes and deserve our thanks and appreciation for what they do.

As I presented last month, the department implemented technology upgrades to improve the efficiency of police

reporting, so our patrol officers may focus more on emergencies and violent crime reduction. I hope you have had the opportunity to take advantage of our improved telephone and online reporting, and you have received communication from SPIDR Tech. The officers assigned to the Southeast Area Command just concluded an eight week Anti-Crime Operation where more than two hundred felony warrants were cleared, and over two hundred fifty new felony charges were filed. During this operation, Officers focused their efforts and attention on identified high violent crime and property crime areas and on repeat offenders. Your officers are working extremely hard to reduce crime in our community.



## Commander's Safety Tip of the Month

By Luke C. Languit, Commander

As I presented above in the Message from the Commander, our officers just completed an Anti-Crime Operation where hundreds of felony warrants and felony arrests were made. Arresting a criminal offender and booking them into the detention center is a fundamental responsibility of law enforcement. However, I will pose this question, Is this enough to stop the violent crime? To stop the property crime, and the crimes of opportunity? Do we wait for crimes to be committed, then take action by putting everyone into the detention center, will this prevent future crime?

Putting everyone in the detention center is not going to prevent future crime from occurring. I feel we as a community recognize when an individual is suffering from a mental health disorder, jail is not the solution, the underlining issues will not truly be addressed if we just put them in jail, once they get out it's the same issues. Where with the right help and resources to address the mental health disorders, this individual may not need to go to jail again.

In the recent past, when you had an emergency, or when you needed help, only the police

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## APD

FAMILY ADVOCACY  
CENTER

(FAC) is committed to providing victims of domestic violence, child abuse, sexual assault and their families with a safe setting to assist in addressing and overcoming the trauma of their experience and break the cycle of violence.

Due to Covid-19, appointment is necessary.

- Domestic Violence Resource Center, 24 hour hotline (505) 248-3165

- SANE- Sexual Assault Nurse Examiners, 24 hour hotline (505) 883-8720

- Rape Crisis Center of New Mexico, 24 hour hotline (505) 266-7711

## Commander's Safety Tip of the Month *(continued)*

By Luke C. Languit, Commander

would respond. Whatever the issue, the police would have to do their best to resolve the situation. Now we as community recognize there are so many situations or issues where police may not be the best option to solve the issue or problem. Now when you have an emergency, or when you need help, it's either the police, our firefighters, or medical personnel, and now mental health advocates and social workers that will respond to resolve the situation. I believe we are on the right path, for situations that really require a social worker, now we have the social workers to respond instead of police or vice versa. My next question I would pose is what else can be done?

Restorative Justice!! Community Restorative Justice!! A resource and program that can also assist and help in reducing future crime. A resource and program that can also free up our patrol officers so they can really focus on the emergencies. The community working together to resolve conflicts, so they do not escalate into future incidents of violence. Getting the word out in the community, that we here in the Southeast Area Command can utilize Restorative Justice resources that are here, in our Southeast community. The City administration has even began a Restorative Justice program that can educate and train residents in restorative justice practices and conflict resolution. Recognizing that the city may not have the capacity on their own to implement Restorative Justice resources and programs, we have partnered up with the Peace and Justice Center, and Endorphin Power Co. to offer conflict resolution solutions and training. So when you are feeling wronged, that someone has wronged you, or perhaps you know that your neighbors to the left are continuing to have arguments and altercations, which eventually is going to end in a violent crime being committed, in either of these situations and many more, I urge you to work with our Restorative Justice Coordinator. Let's educate and train our neighborhoods, and let's train our community about Restorative Justice, we have trained professionals that can help diffuse and resolve conflict without involving law enforcement. Please get ahold of me for more information on this, or contact our Restorative Justice Coordinator, Tonya Covington at (505)610-5656, [tcovington@cabq.gov](mailto:tcovington@cabq.gov).

## 7 Simple Steps to stop Porch Pirates

The good news: There are steps you can take to protect your packages.

1. **Retrieve a package as soon as it arrives.** You can usually track a package, and if you're away, arrange for someone to be home when it's scheduled to arrive.
2. **Have the sender require a signature for delivery.**
3. **Pick up your package someplace else.** Using ship-to-store, you can often have an item sent to the major retailer that sold it.

- Amazon uses Hub Counter and self-service Hub Lockers for package pickup at retail locations, including some grocers and convenience stores.

FedEx Delivery Manager lets recipients redirect delivery to a nearby FedEx office, Walgreens store or other location. In plugging the service, FedEx says package tracking only tells you when a package is delivered to your home but won't protect the item. It also warns that security cameras may not deter crooks and that lock boxes on your porch "can be expensive, difficult to install and take up valuable porch space."

- UPS Access Point Network has more than 19,000 pickup locations, including the UPS Store, CVS and Michaels stores.

### Crime Prevention & Safety

<https://www.cabq.gov/police/crime-prevention-safety>



## 7 Simple Steps to stop Porch Pirates *(continued)*

- U.S. Postal Service (USPS) Package Intercept lets consumers — for a fee — stop delivery or redirect certain packages that are not out for delivery or already delivered. This is not a guaranteed service and conditions apply. That said, U.S. mail and packages can be held at no cost.

**4. Going out of town?** Tell USPS to hold your mail and packages at the post office or until you request home delivery. Mail may be held for up to 30 days.

FedEx also allows vacation holds and so does UPS, though terms differ.

**5. Have the package placed out of sight.** Stickle uses a lockable porch box with numerical codes that delivery personnel use for access. The box can be anchored, for example, to decking or concrete.

Short of something like that, instructing a delivery person to place a package behind a planter, bench or column on your porch can help keep it hidden, Stickle says.

UPS My Choice lets recipients leave instructions about where packages should be left, such as at a back door, on the side of a house or with a neighbor. That service is free, but requesting delivery of a package to another address has a fee.

**6. Consider a door camera for security.** With some devices, you can use your phone, tablet or personal computer to see, hear and speak to anyone who has rung your doorbell or triggered motion detectors. However, as Stickle's study shows and FedEx cautions, some crooks simply ignore door cams.

That said, if you happen to catch a thief in action, save the footage and alert the police. If it's U.S. mail that's been stolen, postal customers are urged to save the video and contact the U.S. Postal Inspection Service by phone (877-876-2455).

**7. Stay informed and watchful, and be a good neighbor.** Nextdoor.com, Crime Stoppers and social media posts from law enforcement sometimes spotlight porch piracy.

Stickle remembers from his years as a patrol officer that when a neighborhood was hard hit by crime, until residents took action, "it was almost impossible" for police alone to improve things. "I would really encourage your readers, some of whom may be at home, to keep a careful eye out [and] be involved in their neighborhood," he says. "And alert the police or other neighbors if you have somebody who looks like they're stealing packages."

Crooks can be creative, be cautions. Some tail delivery trucks to snap up fresh deliveries or masquerade as delivery drivers, even carrying dummy packages or holding papers and clipboards to hide the fact that they're up to no good.



### Upcoming Events

- **Public Safety ECHO—Zoom Mtg**
  - December 15, 2021
  - January 5, 2022
  - January 19, 2022

- **CPC Meeting**  
January 2022

<https://www.cabq.gov/cpoa/community-policing-council/community-policing-council-agendas>

SE Area Command  
DOJ Scorecards

[www.cabq.gov/police/documents-related-to-apds-settlement-agreement](http://www.cabq.gov/police/documents-related-to-apds-settlement-agreement)

**Audits**

- View Audit Related to Back Investigations

-View Audit Related to Civilian Complaint and BSD Site Location

-View Audit Related to Electronic Control Weapons and Download Date

-View APD Scorecards



ABQ 311

Help me clean up graffiti in our community and download the "ABQ 311" App. It's easy, if you see graffiti in our community stop in a safe area and take a photo. Pin your location and give a brief description of what and where the graffiti is located so our city employees can easily respond for clean-up.

## Christmas Shopping Tips

Christmas shopping! In fact shopping all year round!

I know what you're thinking....isn't there anything he can't write an advice list about! No!

Each Christmas police forces up and down the country will issue seasonal crime prevention messages about the risks associated with shopping in very busy places. They do it for 'good reason in the season', because the High Streets are rammed and the opportunities for pickpocketing and snatch theft are at their highest. When I was in the police, each year I'd find myself on duty in London's West End helping the local police keep the shoppers safe and it was a nightmare!

So, here's my list of very simple things to think about so that that you can avoid the consequences of losing your stuff at the very time you don't want to.....

If it's near Christmas as you read this, have a Very Merry one!

### Planning the big shop

- If driving to the shops park your car in a car park that has been assessed for its security. Go to the ParkMark website (UK only) to find one near you
- If it's going to be really busy you might want to use a bumbag (US 'fanny pack') instead of a handbag and wear a coat with deep pockets. This will enable you to keep your mobile phone (US 'cell phone') in your pocket (one that does up), so that should you lose your bag you can still call someone for help
- It's not a good idea to openly wear expensive jewellery and watches in crowded places
- Limit the amount of cash you carry or split it up so it's not all in one place to be lost in one go!
- Using debit and credit cards will help, but be sure to keep them very handy so you're not having to search through an open handbag (US 'purse') or wallet for five minutes trying to find them
- Keep a record of the card numbers and emergency telephone numbers in your bag or deep pocket, so you can call the companies to cancel the cards quickly should you lose them.
- You might want to shop with a friend and look out for each other

### Parking the car

- If you're not using a ParkMark car park make sure the place where you park will be well lit if you're returning to the car after dark
- Never leave anything on view in the car, including coins for the parking meter. Keep valuables and your shopping out of sight in the boot (US 'trunk')
- Make sure you close all the windows and fully lock the car so that the alarm is set (usually requires two presses of the key's button)
- If you hide a key under one of the wheel arches take it with you, because thieves know about this trick
- Have your keys ready in your hand when you get back to the car so you're not fumbling with bags and pockets

### Handbags and wallets

- Be aware of very crowded places, which are ideal for pickpockets and bag thieves.
- Ladies should hold handbags (US 'purses') close and with the catch towards the body. If walking beside a friend or partner you could carry the bag on the side closest to the other person
- For safety it's probably better to hold a handbag over your shoulder than around your neck

## Christmas Shopping Tips *(continued)*

- When having that much needed lunchbreak don't hang your handbag on the back of a chair. Instead, put it on the floor in front of you and put a chair leg over the strap. If there's a Chelsea clip under the table, use it. Likewise, try to keep your shopping bags in front of you if possible
- Gentlemen should carry a wallet in a front trouser (US 'pants') or jean pocket next to the crown jewels. Never carry it in a rear pocket or outer jacket pocket

### Other things

- When entering your card's PIN always cover the keypad with your other hand and be aware of who's around you
- Take care at cashpoints (ATMs)
- Think about making expensive purchases last so you can head straight home with them. Some stores might hold onto them so you can pick them up on your way back to the car
- Think about taking your own large shopping bags (or maybe even a trolley bag) so you can consolidate all the little bags together and reduce the risk of dropping one or having one stolen.

Crimemapping.com

Receive alerts in your area; view calls for service for your block or a radius of up to two miles of an address

ALBUQUERQUE  
METRO

CRIME STOPPERS



WORLD'S FIRST  
CRIME STOPPERS  
PROGRAM  
FOUNDED 1976

## TIP HOTLINE: 505-843-STOP

Albuquerque Metro Crime Stoppers is a community program that relies on anonymous tips to solve crimes and to locate fugitives from justice. Without anonymity of callers, the program cannot be effective.

Crime Stoppers pays rewards only for anonymous tips. Tipsters who identify themselves are not eligible for a reward.

Crime Stoppers has sole discretion to decide the amount of any reward to be paid, from zero to \$1,000.

Crime Stoppers will pay rewards only for tips given directly to it. Any tip given to another source, such as law enforcement, will not be eligible for a Crime Stoppers reward.

Crime Stoppers does not pay rewards to any person who has a legal duty to assist in the arrest of suspects and fugitives.

### Felony Gun Crime + Arrest = Up to a \$1,000 CASH REWARD

Know someone who has used a gun to commit a crime, a felon in possession of a firearm or someone in possession of a stolen firearm?

Report anonymously to Crime Stoppers by:

- Calling 843-STOP
- Submit Online Tip at [crimestoppers.com](http://crimestoppers.com)
- WebTip at [P3Tips.com](http://P3Tips.com)
- Download P3 Tips mobile app.





## **Southeast Area Community Policing Council (SEACPC)**

Suzy Sanchez Beg, Chair

Community Policing Council: Bridging the Gap between Community and Police

Within the City of Albuquerque, the Federal Court Approved Settlement Agreement (CASA) established six CPCs in coordination with each of the six APD Area Commands. Each month in the Commander's Monthly Newsletter, information related to the effort and on-going work of the SEACPC will be described. Each CPC has a Council of community members elected to provide the interaction between the Area Command officers and community citizens.

Presentations by APD and other organizations with the City provide information to the community a forum is provided for questions to be asked and answered.

The CPCs have established a common set of Guidelines for the actions of the CPCs. The Mission of the CPC Council is to promote and maintain inclusive, respectful, and cooperative interactions between the community and the APD to ensure Constitutional community policing reforms are met and sustained.

**The SEACPC normally meets via Zoom Webinar each third Thursday of each month.**

**Your SE Area CPC will not meet until January 2022**

**Announcements are provided with the Agenda of the meeting at the website**

**<https://www.cabq.gov/cpoa/community-policing-council>**

***Please join us in January to learn about Restorative Justice with Tonya Covington!***



***CREATING POSITIVE CHANGE***

## *It's Getting Cold*

By: Marisa Vigil

It's beginning to get cold –we are lucky that the days are still warm, but the nights are chilly. Our necessity packs for our Friday Outreach have changed from cold water to hats, socks, and gloves, as well as blankets, hoodies and hand warmers to help those unhoused individuals that we work with on Fridays. The work that the Team does is always very fulfilling, rewarding, motivating, exciting and often very difficult and sad. Its extremely fulfilling and exciting when those that we have worked with for the last year and a half know us by name and are excited to share with us their accomplishments when they see us in the community on Fridays. A couple of weeks ago, we ran into a couple of individuals who we met on our first day of outreach last year and they were so excited to tell us that they were moving into an apartment; the excitement that they shared was overwhelming. It is also often difficult and sad to watch the struggles and the barriers that the unhoused face day in and day out – I like to think that The Team is relieving some of the barriers that they face, sometimes small by providing snacks and other necessities and sometimes bigger such as getting housing and case management services that are greatly needed. The Team collaborates to create and maintain safety in the areas as well as build and maintain positive relationships within the SE area command community; we all strive to provide hope, support, and build trust with those that are struggling as well as provide law enforcement, when necessary, as a part of safety for the community.

If you are interested in donating to the Outreach effort and support the Unhoused, we need Hats, hand warmers and any size gently used Hoodies. Donations can be dropped off at the Phil Chacon Substation.



**The Nob Hill – University Public Safety ECHO focuses on cases and issues in the area but the discussions and presentations benefit everyone across the community.**

Join us to discuss problems and concerns in the area and for presentations addressing Mental Health, Substance Use, Community Health, Policing and skills for public safety. This is a great opportunity to meet community members and city stakeholders working in these important areas or dealing with various public safety issues.

**Coming sessions are:**

- ◆ **December 15** – Holiday Safety – tips from APD Sgt. Pete Silva and AFR Deputy Chief Emily Jaramillo
- ◆ **January 5** - Alternative Crime Solutions- Tonya Covington, Restorative Justice Coordinator & Luke Languit, SE Area Commander
- ◆ **January 19** – APD Real Time Crime Center - Cameras and Videos – Donald Lewis, RTCC Bridge Manager

**It's easy to participate via zoom:**

Join us to plan and develop priorities for this program:

Online survey - [cabq.gov/nobhill-usurvey](http://cabq.gov/nobhill-usurvey)

Invite list – email [nobhill-uecho@cabq.gov](mailto:nobhill-uecho@cabq.gov) and ask to be included in invitations to sessions.

**VIDEO CONFERENCE IN**

via Zoom via PC, Mac, iOS or Android:

[cabq.gov/nobhill-uecho](http://cabq.gov/nobhill-uecho) OR <https://zoom.us/>

Meeting ID: 505-662-4455 Password: NobHill-U

**PHONE IN:**

Dial: 1-669-900-9833 or 1-646-558-8656

Enter the meeting ID: 505 277 3877 # - then hit # again

**CONTACT Public Safety ECHO Coordinator Maria Wolfe at 505-917-5559 or [mwolfe@cabq.gov](mailto:mwolfe@cabq.gov)  
<https://www.cabq.gov/echo>**





## REPORTING OPTIONS

Telephone Reporting Unit  
242-COPS (2677)

Online Reporting: <https://www.cabq.gov/police/file-a-police-report-online>

APD App:  
Search ABQ Police in Google Play or the App Store



To access a traffic accident report, you can download a fillable form from the New Mexico DOT website and take to any substation once completed. If in need of an accident example sheet, contact the Phil Chacon Substation at 256-2050 and one could be emailed to you.

◇ New Mexico Uniform Crash Report: <http://nmtrafficrecords.com/resources/new-mexico-uniform-crash-report-2/>



### *Substation Hours of Operation*

Phil Chacon Substation:	Monday—Friday	8:00 am - 5:00 pm
Triangle Substation:	Monday—Thursday	8:00 am - 5:00 pm
	Friday—Saturday	8:00 am - 10:00 pm
	Sunday	8:00 am - 5:00 pm



The Southeast Substation will be under construction for the next few months so we urge our SE residents to utilize the other area commands for reporting purposes as well as the Triangle Substation located at 2901 Central Ave NE.

### Albuquerque Police Department

800 Louisiana Blvd SE  
Albuquerque, NM 87108

Phone 505-256-2050  
Fax: 505-256-2044

#### Vision Statement

APD's vision is an Albuquerque where the community and the Police Department work together through mutual trust to build a thriving community.

#### Mission Statement

APD's mission is to build relationships through community policing that will lead to reduced crime and increased safety.

[WWW.CABQ.GOV/POLICE](http://WWW.CABQ.GOV/POLICE)

